

At Capitol Illini Veterinary Services, the health and safety of our clients, staff members, their families and our community are our top priority. We are diligently monitoring the Coronavirus (COVID-19) situation and are closely watching official information from health authorities as it relates to our community.

Hospital Closure Concerns: Unless directed by the local health authorities, and as long as our personnel remain healthy, our hospital **WILL REMAIN OPEN** for sick and emergent veterinary care. However, we recommend routine wellness exams, elective procedures, and booster vaccines be postponed for 3 weeks. We will continue to be available for phone consultation, email, and Facebook messages if you have questions regarding your pet's health. Please email any questions to: mypet@capitolillinivet.com.

The ramifications of closure of our hospital may seem daunting, but we will not risk the health and safety of our clients, staff members, or our community.

Please consult the Sangamon County Department of Public Health at 217-321-2606 if you have concerns or questions regarding COVID-19 and your personal health.

New Policy: We will be practicing social distancing by strongly encouraging curbside check-in. Please call from your vehicle upon arrival and one of our technicians will come to your car to obtain a history and collect your pet for examination. We ask that you please remain in your vehicle during this time until directed otherwise. Payment will be expected at time of services.

We recognize many of our clients would appreciate the added convenience of refilling medications from home- and we are more than happy to assist with this request. We can ship many types of prescriptions, as long as they are stable at current ambient temperatures, directly to your home. We can accommodate up to a 90-day supply of most medications, and up to a year's worth of protection from heartworm, fleas, and ticks. Please call either location to order, or visit our online pharmacy- Vetsource.com

Diligence in practicing preventative measures, including excellent personal hygiene, is the best way to prevent the spread of disease and illnesses. Our staff members are monitoring themselves and their family members for signs and symptoms of illness and will stay home as necessary to prevent spreading illness. **We are asking you, our clients, to refrain from visiting our hospital in the event you or a close contact becomes ill.** Please stay home until cleared by your medical care provider to prevent the spread of illness.

ALL clients and staff members are requested to stay home and be fever-free for 24 hours without medication, and not experiencing vomiting or diarrhea for 24 hours prior to coming to the clinic. Thank you for your continued trust and the opportunity to provide care for your pets.